

From: Brown, Rhonda M CIV USARMY CESAM (USA) <Rhonda.M.Brown@usace.army.mil>

Sent: Thursday, July 11, 2024 7:45 AM

Subject: RE: MP ICAM to SPOCs --> Document Updates

ALCON,

Volunteers will no longer be issued a CAC. The VOLAC process is no longer supported by MP ICAM. Volunteers and other non-CAC personnel will receive a NEATS token instead. There are several non-CAC categories as seen in the attached. Select the one appropriate for your specific applications. Once the MP ICAM application is complete, someone will need to create a ServiceNow request for the volunteer/non-CAC personnel to obtain a NEATS token from an ISSO. Within the MP ICAM application, please choose the personnel category labeled Non Fed Agency PNL. The volunteer type will be N/A.

A few of you have been successful with the NEATS process. Please share your experiences with your colleagues. I am unable to see what occurs on the Sponsor, NEATS, or DEERS/RAPIDS side so I am honestly unaware of what actually happens during this process. The only information I have is attached and below. I do apologize as we all are learning through mishaps along the way.

NEATS:

“The NEATs request is automatically generated as part of a New Account request in ServiceNow for any type of account that requires one. The ISSO who approves the ticket handles the request, then the token is created by the ISSO assigned to the customer’s district. When they get the token, the ISSO will provide instructions for activating it and changing the pin. The user will receive a login/password for their network account initially. Then they will login and associate the token with their account following the instructions that will be provided. Changing the pin isn’t mandatory, but they’ll get a random one from the ISSO and can change it to one of their choosing if they wish.”

Very Respectfully,

Rhonda M. Brown, SFPC

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AT/H3/OPSEC

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GTK The NEATS Process

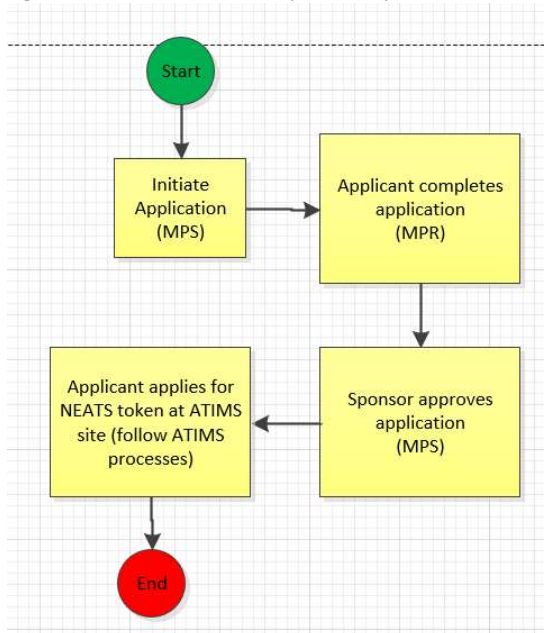
Sponsoring NEATS tokens is very similar to sponsoring CAC cards except for the following:

1. Only specific Personal Categories are available for NEATS (see Figure 3)
2. A NEATS can be issued with either vetting requirement in MP ICAM (see Figure 1)

Figure 1: NEATS Token Vetting Requirements



Figure 2: Basic NEATS Token Sponsorship Process



NEATS eligibility is dependent on the personnel category chosen by the MPAS/M. Figure 3 shows the personnel categories (left column) vs NEATS selection (top row light blue) for issuance.

Figure 3: Valid Personnel Categories for NEATS Tokens

The following table identifies the valid Personnel Category Codes an individual must have to be issued or sponsor an alternate token.

	Person Token	Code Signing Sponsor	Role Token Sponsor	Group Token Sponsor	Group Sponsor	Group VIP
A - Active Duty	X	X	X	X	X	X
B - Presidential Appointee	X	X	X	X	X	X
C - DoD Civil Service	X	X	X	X	X	X
E - DoD Contractor	X	X	X	X	X	X
I - Othr Gov Agcy Empl	X	X	X	X	X	X
K - NAF DoD Employee	X	X	X	X	X	X
M - Non - gov Agcy Pnl	X	--	--	--	--	--
N - National Guard	X	X	X	X	X	X
O - Othr Gov Agcy Cntrct	X	X	X	X	X	X
R - Retired	X	--	--	--	--	--
T - Foreign Military	X	--	--	--	--	--
U - Foreign National	X	X	X	X	X	X
V - Reserve	X	X	X	X	X	X
W - DoD Beneficiary	X	--	--	--	--	--
Y - Civilian Retirees	X	--	--	--	--	--

****To Self-register your ALT token****

**** FOLLOW THESE STEPS TO ASSOICATE THE ALT TOKEN IN ACTIVE DIRECTORY ****

Capture your Token UPN/ Principal Name

DO NOT USE ANY OTHER FUNCTIONS IN ACTIVCLIENT BESIDES BELOW

1. Upon receipt of your ALT token, Open your ActivClient > insert your ALT token into additional reader > Select smartcard read ALT token loaded in on Toolbar > Navigate to My Certificate > Double click LastName.FirstName certificate >
2. Select details tab, scroll down to "Subject Alternative Name" notate Principal Name (ex:0123456789.SA@mil).

Enter your Z0 Token EDIPI/Unique ID for your UPASS Z0 account in Active Directory

1. Navigate to UPASS; log-in to <https://u-pass.usace.army.mil/index.html>
2. Select "ID/PWD Login" entering your UPASS Z0 Userid & password (set by you in UPASS)
3. Select "Enter EDIPI/PIV number here" and enter your Z0 token Principal Name
Example: 1234567860.WRK

Note: Replicates to AD within 15

DIVISION / DISTRICT	CITY, STATE	ASSIGNED ISSO	BACKUP ISSO
NORTH ATLANTIC DIVISION	Brooklyn, NY	Sistrunk, Maxine	Williams, Thomas
NAN	New York City, NY	Sistrunk, Maxine	Porter, Gregory
NAE	Concord, MA	Porter, Gregory	Roberts, Joseph
NAB	Baltimore, MD	Porter, Gregory	Sistrunk, Maxine
NAO	Norfolk, VA	Roberts, Joseph	Williams, Thomas
NAP	Philadelphia, PA	Sistrunk, Maxine	Roberts, Joseph
SOUTH ATLANTIC DIVISION	Atlanta, GA	Smith, Aquarius	Williams, Thomas
SAC	Charleston, SC	Williams, Thomas	Thornton, Keith
SAJ	Jacksonville, FL	Williams, Thomas	Smith, Aquarius
SAM	Mobile, AL	Thornton, Keith	Williams, Thomas
SAS	Savannah, GA	Thornton, Keith	Smith, Aquarius
SAW	Wilmington, NC	Roberts, Joseph	Thornton, Keith
GREAT LAKES\OHIO RIVER DIVISION	Cincinnati, OH	Hauck, Douglas	McFarland, Devonta
LRB	Buffalo, NY	Roberts, Joseph	Sistrunk, Maxine
LRC	Chicago, IL	Hodge, Shawn	Hauck, Douglas
LRE	Detroit, MI	Hauck, Douglas	Sistrunk, Maxine
LRH	Huntington, WV	Roberts, Joseph	Hauck, Douglas
LRN	Nashville, TN	Williams, Thomas	Smith, Aquarius
LRP	Pittsburgh, PA	Hauck, Douglas	Sistrunk, Maxine
LRL	Louisville, KY	Hauck, Douglas	Thornton, Keith
MISSISSIPPI VALLEY DIVISION	Vicksburg, MS	Johnson, Jeremy	Harvey, Tracey
MVK	Vicksburg, MS	Johnson, Jeremy	Harvey, Tracey
MVM	Memphis, TN	Smith, Aquarius	Harvey, Tracey
MVN	New Orleans, LA	Johnson, Jeremy	Thornton, Keith
MVP	St. Paul, MN	Smith, Jeffrey	Hodge, Shawn
MVR	Rock Island, IL	Smith, Jeffrey	Hauck, Douglas
MVS	St. Louis, MO	Smith, Jeffrey	Hodge, Shawn
SOUTHWESTERN DIVISION	Dallas, TX	Spates, Justin	Durant, Lolitta
SWF	Ft. Worth, TX	Spates, Justin	Durant, Lolitta
SWG	Galveston, TX	Spates, Justin	Durant, Lolitta
SWL	Little Rock, AR	Johnson, Jesse	Spates, Justin
SWT	Tulsa, OK	Durant, Lolitta	Johnson, Jesse
NORTHWESTERN DIVISION	Portland, OR	Pham, Tim	Apedaile, James
NWP	Portland, OR	Pham, Tim	Apedaile, James
NWK	Kansas City, MO	Herring, Rhonda	Pham, Tim
N.W.O.	Omaha, NE	Herring, Rhonda	Pham, Tim
NWS	Seattle, WA	Apedaile, James	Herring, Rhonda
NWW	Walla Walla, WA	Apedaile, James	Herring, Rhonda
SOUTH PACIFIC DIVISION	San Francisco, CA	Wilson, Mustafa	Mangrum, Paulette
SPN	San Francisco, CA	Wilson, Mustafa	Mangrum, Paulette
SPK	Sacramento, CA	Wilson, Mustafa	Mangrum, Paulette
SPA	Albuquerque, NM	Mangrum, Paulette	Wilson, Mustafa
SPL	Los Angeles, CA	Mangrum, Paulette	Wilson, Mustafa
PACIFIC OCEAN DIVISION	Honolulu, HI	Johnson, Jesse	Apedaile, James
POH	Honolulu, HI	Johnson, Jesse	Apedaile, James
POA	Anchorage, AK	Apedaile, James	Johnson, Jesse
LABS AND CENTERS			
ERDC-MS	Vicksburg, MS	Harvey, Tracey	Johnson, Jeremy
ERDC ITL	Vicksburg, MS	Harvey, Tracey	Johnson, Jeremy
ERDC CRREL	Hanover, NH	Porter, Gregory	Hauck, Douglas
ERDC CERL	Champaign, IL	Hodge, Shawn	Smith, Jeffrey
ERDC GRL	Alexandria, VA	McFarland, Devonta	Williams, Thomas
HNC	Huntsville, AL	Smith, Aquarius	Thornton, Keith
UFC\ULA	Millington, TN	Smith, Aquarius	Harvey, Tracey
NATIONAL CAPITAL REGION			
USACE HQ	Washington D.C.	McFarland, Devonta	Porter, Gregory
HECSA	Alexandria, VA	McFarland, Devonta	Porter, Gregory
IWR	Alexandria, VA	McFarland, Devonta	Roberts, Joseph
AGC	Alexandria, VA	McFarland, Devonta	Roberts, Joseph
IWR-HEC	Davis, CA	Wilson, Mustafa	Mangrum, Paulette

Cyber ISSO Branch (WESTERN)

Branch Chief:	Sheeneka Covington	601-634-2033
Team Lead:	Vacant	
ISSO	Apedaile, James	206-316-3961
ISSO	Durant, Lolitta	918-669-4946
ISSO	Harvey, Tracey	601-634-2056
ISSO	Herring, Rhonda	402-995-2662
ISSO	Hodge, Shawn	217-373-7228
ISSO	Johnson, Jeremy	601-634-5197
ISSO	Johnson, Jesse	501-340-1243
ISSO	Mangrum, Paulette	505-342-3392
ISSO	Pham, Tim	503-248-6847
ISSO	Smith, Jeffrey	309-794-5328
ISSO	Spates, Justin	817-886-1355
ISSO	Wilson, Mustafa	415-503-2950

Cyber ISSO Branch (EASTERN)

Branch Chief:	Darnell Z Pullen	912-652-5038
Team Lead:	Jeffery Whitehorn	912-652-6066
ISSO	Hauck, Douglas	513-684-3413
ISSO	McFarland, Devonta	202-761-4271
ISSO	Porter, Gregory	410-962-6871
ISSO	Roberts, Joseph	757-201-7158
ISSO	Sistrunk, Maxine	917-790-8663
ISSO	Smith, Aquarius	404-562-5070
ISSO	Thornton, Keith	251-690-2427
ISSO	Williams, Thomas	904-232-2462

EFF: 08/08/2024

ISSO Physical Location

Active SIPRnet

ALT TOKEN



Property of the
U.S. Government

IF FOUND DROP IN MAIL BOX.
POSTMASTER: POSTAGE
GUARANTEED. RETURN TO
DMDC ATTN: NEATS PROGRAM
4800 MARK CENTER DRIVE,
MAILBOX#11
ALEXANDRIA, VA 22311

4750 6A15 1418 33773041 00010750

Oberthur Cosmo V8